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| **Сведения о работе с обращениями граждан 1-е полугодие 2013** |

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| СТАТИСТИЧЕСКИЕ-ДАННЫЕо работе с обращениями граждан администрации Владимирского сельского поселения Лабинского района за 1- е полугодие 2013 года

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| --- | --- | --- | --- | --- | --- | --- |
| № | показатель | 1 квартал | 2квартал | 3 квартал | 4 квартал | 1полугодие |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 1 | поступило всего письменных обращений (количество),в том числе из администрации края % | - | 21 | - | - | 441/ 2,3 |
| 1.1 | взято на контроль всего-%,в том числе их администрации края-% | - | 21/100%0 | - | - | 44/ 100%1/ 2,3 % |
| 2 | поступило повторно-% | - | - | - | - | - |
| 3 | рассмотрено всего обращений- | - | 19/ 89% | - | - | 42/ 95% |
| - | из них: | - | - | - | - | - |
| 3.1. | удовлетворено % | - | 3/ 16% | - | - | 10/ 24% |
| 3.2 | -разъяснено-% | - | 16/ 84% | - | - | 32/ 76 % |
| 3.3. | –отказано-% | - | 0 | - | - | 0 |
| 4. | в работе | - | 2/ 11% | - | - | 2/6% |
| 5. | рассмотрено комиссионно с выездом на место-% | - | 5/26% | - | - | 9/21,4% |
| 6. | рассмотрено с нарушением сроков | - | - | - | - | - |
| 7. | выявлено случаев волокиты, либо нарушений прав и законных интересов граждан- | - | - | - | - | - |
| 7.1. | наказаны ли виновные | - | - | - | - | - |
| 8. | Принято граждан на личных приемах руководством | - | 26 | - | - | 51 |
| 8.1. | в том числе главой поселения | - | 19 | - | - | 39 |
| 9. | принято граждан в общественной приемной и специалистами ответственными за работу с обращениями граждан | - | 15 | - | - | 25 |
| 10. | принято звонков по телефону «горячей линии» | - | 2 | - | - | 4 |

Исполняющий обязанностиглавы администрацииВладимирского сельского поселенияЛабинского района -И.В. Тараськова |